Do you know someone in our community in need, or are you seeking help yourself? Check out our resources below and find the services or support you may be looking for.

- **2-1-1**
  If you’re in need of food pantries, counseling, utility assistance, or other human services, you can reach 2-1-1 24-hours a day, seven days a week to speak with an information and referral specialist who knows where to direct you within our community. You can also visit the [Iowa/Nebraska 211 website](https://www.iowanebraska211.org/) to search agencies and services online.

- **SUPPORT & COUNSELING SERVICES**
  There are several nonprofit organizations in our community that handle casework or can help refer you to a place to get the support services you, or a family member or neighbor may need: [Heartland Family Service](https://www.heartlandfamilyservice.org/), [Catholic Charities](https://www.catholiccharities.org/), [Lutheran Family Services](https://www.lutheranfamilyservices.org/), [Heart Ministry Center](https://www.heartministrycenter.org/), and the [Eastern Nebraska Community Action Partnership](https://www.eneicap.org/).

- **CITY OF OMAHA MAYOR’S HOTLINE**
  The [Mayor’s Hotline](https://www.cityofomaha.org/) serves all taxpayers of Omaha. You can call the Hotline at 402-444-5555 or report an issue [online](https://www.cityofomaha.org/onlineforms/). The Hotline staff will take reports on code violations, neighborhood issues, safety issues, and many other citizen concerns including general feedback to the Mayor. The Hotline can also answer questions and make referrals to other agencies if your problem needs to be redirected.

- **CITY OF LA VISTA CITIZEN REQUEST TRACKER**
  La Vista’s [Citizen Request Tracker](https://www.lavistacommunity.com/request) can be used to report your concerns to the city.

- **CITY OF COUNCIL BLUFFS REQUEST TRACKER**
  Use the [City’s Request Tracker](https://www.cityofcouncilbluffs.com/) to report public health or public works concerns.

- **CITY OF BELLEVUE**
  Reach out to the City of Bellevue via their [online contact form](https://www.bellevue-ne.gov/).